

# Sai Pattabiraman

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## PROFESSIONAL SUMMARY

Experienced Software Engineer with **5** years of success in delivering scalable, high-performance software solutions. Skilled in designing, developing, and optimizing systems to ensure maximum efficiency and reliability. Recognized for producing clean, efficient code and solving complex challenges in dynamic, fast-paced environments.

## SKILLS

Languages & Frameworks: Ruby on Rails, JavaScript (ES6+), TypeScript, React, Node.js, Redux, PHP, Python

**Testing Tools:** RSpec, Rails MiniTest, Capybara, Jest

**Databases:** SQL, PostgreSQL, MongoDB

**Cloud & DevOps:** AWS S3, Kafka, Application Performance Monitoring (APM)

#### **WORK HISTORY**

#### **SENIOR SOFTWARE ENGINEER**

03/2022 to 10/2023

## Roundtrip

- Revamped the Eligibility File Upload application using Ruby on Rails, tripling the speed of patient data and insurance processing, significantly improving system efficiency.
- Designed and implemented Version 3 APIs for the booking application, boosting scalability, reliability, and feature versatility.
- **Optimized SQL queries**, reducing latency by 30%, resulting in faster booking transactions and an enhanced user experience.
- Integrated Datadog for advanced monitoring, improving tracing and observability by 75%, enabling quicker detection and resolution of system issues.
- Developed custom rules and actions in Auth0 using JavaScript, ensuring seamless integration and secure handling of hospital data.
- Enhanced the administrator dashboard with multi-role features using Ruby on Rails and React, streamlining user role management and improving system performance.
- Implemented dynamic UI features in the booking application with React, enriching the user experience and increasing interactivity.

**SOFTWARE ENGINEER** 

01/2021 to 03/2022

## Helix, Infosys

- Developed REST APIs using Java, Spring, and Kafka, implementing
   CQRS architecture to streamline data handling and system performance.
- Debugged and resolved customer issues, delivering effective fixes that improved overall customer satisfaction and system reliability.
- Mentored junior engineers, supporting their onboarding process and fostering their professional development.
- Leveraged NER training models with Python to process client agreement forms, automating data extraction and improving efficiency.

## **FULL STACK ENGINEER**

05/2019 to 12/2020

## Apple, Infosys

- **Solely developed DC-Audit**, a web application using PHP, revolutionizing invoice validation and improving logistics performance by 10x.
- **Designed and implemented APIs and UIs**, collaborating directly with stakeholders to gather requirements, ensuring the final product met all user needs and enhanced user satisfaction.
- Created the week-over-week API for Demand Forecast using PHP, delivering actionable sales insights critical for strategic planning.
- Led the development of key features in PilotRunReport, Scanner, and Census using PHP, React, and Angular, ensuring timely delivery and high-quality results.

## **WEB DEVELOPER**

08/2016 to 06/2017

## **MN.IT Services**

- Engineered and maintained MNChoices, a citizen-facing application using C#.NET and Silverlight XAML, enabling users to answer multiplechoice questions to determine eligibility for benefits. Coordinators could take answers offline and seamlessly upload them into the system.
- Created a proof-of-concept for MNChoices using KnockoutJS, HTML5, CSS3, and Bootstrap, showcasing a modernized approach to the application.
- Developed comprehensive online documentation for common processes, improving usability for both support staff and end-users.
- Automated routine organizational tasks by scripting, increasing efficiency and reducing manual effort.

## **EDUCATION** $\bigcirc$

BootCamp in Full Stack Engineering

App Academy, San Fransisco, CA

01/2019

Bachelor of Science (B.S.) in Information Technology

Annamalai University, Chidambaram, India

05/2010